



Diversified
Laboratory
Repair®

COMPLETE LABORATORY SERVICE SOLUTIONS



Who We Are

As part of Trane Technologies, Diversified Laboratory Repair® (DLR) is a premier full-service organization providing maintenance and repair services for nearly all brands, types, and models of specialty laboratory equipment within specified regions in the United States.

Our Mission

We pledge to provide distinctive quality and unparalleled customer service to gain the respect and trust of our customers, suppliers, and partner vendors. As a business with Trane Technologies' Life Science Solutions, DLR helps enable life-saving innovation today for a healthier tomorrow.

Services Offered

Service and repair needs are often unpredictable. We offer 24-hour service — 365 days a year, including:

- GMP Preventative Maintenance
- Equipment Delivery and Installation
- BSL3 Autoclave Service
- Equipment Maintenance Contract Services
- Relocation Services
- Calibration Services
- Custom Walk-in Installation Services
- Steam Generator Descales
- Biological Indicator Testing
- Annual Boiler Inspection Prep
- Equipment Upgrades (Firmware and Hardware)
- Qualification/Validation/Temperature Mapping
- Equipment Rental
- Technical Training
- Consultations

Why DLR

With over 30 years of HVAC/R, electronics, and cold chain experience, DLR's experienced service engineers apply deep application knowledge and understanding of facility operations to solve equipment challenges. Our service engineers graduate from rigorous industry trainings and are experts in providing proper documentation procedures required to meet the following standards and guidelines:

- GMP
- GLP
- GDP
- ISO 9001:2015

100% Satisfaction Guaranteed

If you're not happy, we're not happy. Diversified Laboratory Repair eliminates the hassle and uncertainty often associated with equipment service and repair companies.

Type of Equipment Serviced

Acidifiers	Glassware Washers	Speed Vacs
Alarm Systems	Growth Chambers	Steam Generators
Autoclaves	Hot Plates	Stills
Blood Bank Freezers and Refrigerators	Humidity Chambers	Stirrers
Bottle Fillers	H2O2 Sterilizers	Tabletop Sterilizers
Centrifuges	Incubators (O2)	Temperature Chambers
Chillers/Chiller Systems	Ice Makers	Thermal Shock Chambers
Chlorinators	Laboratory Freezers (-20°C, -40°C)	Tunnel Washers
Cold Traps	Liquid Nitrogen Freezers	Ultra Cold Freezers (-80°C, -135°C, -150°C)
CO2 and LN2 Back-Up Systems	Ovens	Vapor Traps
Control Rate Freezers	Plasma Freezers	Walk-in Freezers and Refrigerators
Cycle Chambers	Rack Washers	Water Systems (point of use)
Environmental Chambers	Refrigerators	Walk-in Units
Freeze Dryers	Shakers	

Brands Serviced

Thermo Scientific, Fisher Scientific™, PHCbi, Panasonic, Sanyo, So-Low, Cincinnati Sub-Zero, Stirling, Tuttnauer, Consolidated, Spire, Lynx, Tecniplast, – and many more! For a list of brands serviced, [visit the DLR website](#).



Equipment Maintenance Contracts

Diversified Laboratory Repair offers a variety of high-quality, cost-effective service contracts to meet your desired level of coverage. These services are offered to our customers to detect any operational issues and to minimize the downtime of your laboratory equipment. Please contact our Contract Administrator for more information and a quote designed to meet your requirements.

Gold Star Unlimited

- 24-hour emergency response including weekends and holidays
- Includes all parts and labor services
- Includes semi-annual preventive maintenance inspections
- Documented evidence of PM inspections
- Loaner units available in the event of an emergency

Silver Star Limited

- Emergency response during normal business hours
- Includes all parts and labor services
- Includes annual or semi-annual preventive maintenance inspections
- Documented evidence of PM inspections
- Loaner units available during normal business hours

Preventive Maintenance

- Documented evidence of inspections
- Annual, semi-annual, quarterly, or monthly intervals
- Calibrated Instrumentation utilized during inspections
- Prolong the life of the equipment and increase reliability

Sustainability **Commitment**

Diversified Laboratory Repair is committed to making responsible decisions to promote and protect our environment. We achieve this by educating users on how to reduce the energy consumption of laboratory equipment using only non-CFC refrigerants, by recovering all refrigerants and oils in accordance with EPA requirements, and by recycling all disposed of units and parts to eliminate the impact in our landfills. Diversified Laboratory Repair also practices 100% recycling of all paper and plastics in our facilities.



**Looking for a reliable maintenance and repair partner?
It's time to talk to DLR.**

(301) 519-2191 | info@dlrepair.com | www.dlrepair.com



Locations:

Mid-Atlantic Service Center

7977 Cessna Avenue
Gaithersburg, MD 20879
(301) 519-2191 / (410) 323-5900
(301) 519-2110
service-md@dlrepair.com

California Service Center

5482 Gateway Plaza Drive
Benicia, CA 94510
(707) 746-7600 / (510) 595-6900
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